

# Accenture Mortgage Cadence Customer Resource Center

A large, stylized orange chevron pointing to the right, serving as a background for the text "High performance. Delivered."

High performance. Delivered.

## Learn More

Here are three areas in which the AMC Customer Resource Center provides you with information to assist you in your knowledge and understanding of the AMC software products and services:

**Enterprise Lending Center (ELC).** For the ELC, you will find information on the Client, the Web Portal, and release notes. The Web Portal is a web application that enables business users to perform a full range of business processes related to mortgage loan processing. The ELC Client is available through a Windows desktop and enables administrators to set up users, pricing tables, and other system entities. AMC provides release documents in two forms. One form involves feature enhancements; documents in this area resemble user guides. The other form addresses software fixes; with these documents, you find an austere, essential report on actions AMC has taken to address problem reports.

**Loan Fulfillment Center (LFC).** For the LFC, you will find information for web administration, the best practices path, reporting, secondary operating, and the imaging portal. In addition, you will find release documentation that addresses feature enhancements and actions AMC has taken to address reported software problems. The tabs for the LFC provide access to areas involving business users, web administrators, and release documents.

**Compliance.** AMC maintains links to compliance, industry, and other information that has bearing on your work with the LFC or ELC.